

Easy Read Information
Produced by
Mencap Liverpool & Sefton

Last updated: Friday, 27
March 2020

Covid-19 Scams

Don't be tricked by people who want to steal your money



Please be careful of Coronavirus **scams**

A scam is where someone tricks you and you lose money.



A scam could be

- Selling you something that doesn't work
- Pretending to be from your bank or another official organisation
- Saying you've won a prize



The people who do the **scams** are called **fraudsters**

This information is produced for free. Please share it with anyone who might find it useful.

We are doing our best to make sure it is accurate and up-to-date.

Mencap Liverpool. Registered Office Address 9 Lydia Ann Street Liverpool L1 5PW.
Registered Charity Number 1004262. Company Limited by Guarantee 2146838 (England)

Please send any post to Mencap Liverpool & Sefton, 6-8 Mariners Road, Crosby, L23 6SX
For all our information about Corona Virus Outbreak, please visit: www.mencapliverpool.org.uk/covid19



Scams can happen in lots of ways:

- Email
- Text
- Phone calls
- Face to face

How to keep safe from scams



Keep your information safe

Your information can be used to steal your money



Never tell anyone your bank details

or the numbers on your bank card



Do not give out any personal details such as:

- Address
- Bank details
- National Insurance Number



Never type your personal details or your bank details into a website without checking the website first



Do not open emails from people you do not know.

Don't click on any links in any emails unless you know what they are, even if you know the sender.



Don't buy things that are advertised on Facebook.

The things you buy might not arrive or might not work.

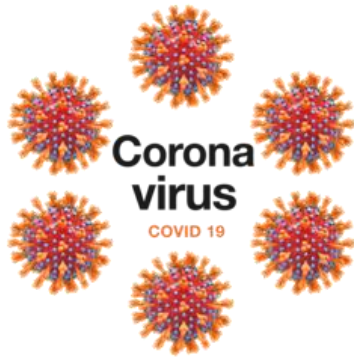
Coronavirus Scams



There are lots of scam phone calls about coronavirus.

Be careful if you get a phone call from someone who says they are from the:

- Government
- Your GP surgery
- NHS



The person may offer you a test for coronavirus or may want to talk about your medical history



These calls are trying to get personal information out of you



They may also ask you to press a button on your phone.

DON'T PRESS THE BUTTON. You would get a very big phone bill.



If you get one of these phone calls put the phone down straight away.

Do not tell the person anything.

Tell someone that you trust what has happened.



You can speak to Mencap Liverpool & Sefton staff:

Marcus Bull and Liz Dooley are our safeguarding officers.

Ring Marcus on 07551882455